1 September 2023



Our clients have been reporting a positive peak summer season, with wet UK weather providing a welcome boost to late bookings. There is evidence of concerned consumers continuing to cut back, though some more than others. And the air traffic control disruption provided an unwelcome reminder that some operational challenges still remain. Welcome to our September Travel Fundamentals.



Consumer backdrop

Inflation rate (CPI) decreased to

Interest rate increased to

Unemployment rate increased to

6.8%

5.25%

4.2%

Next MPC meeting 21 September

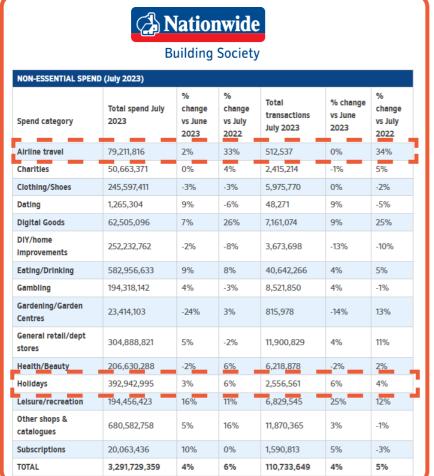
Consumer Price Index (CPI), bringing inflation below the rate of annual wage growth.

Nevertheless, <u>Nationwide</u> reported more than 6 in 10 consumers are still worried about their finances. The wet UK weather may have dampened retail sales, but **Barclays** and Nationwide data pointed to a boost in last minute spend on travel as well as other experience categories.

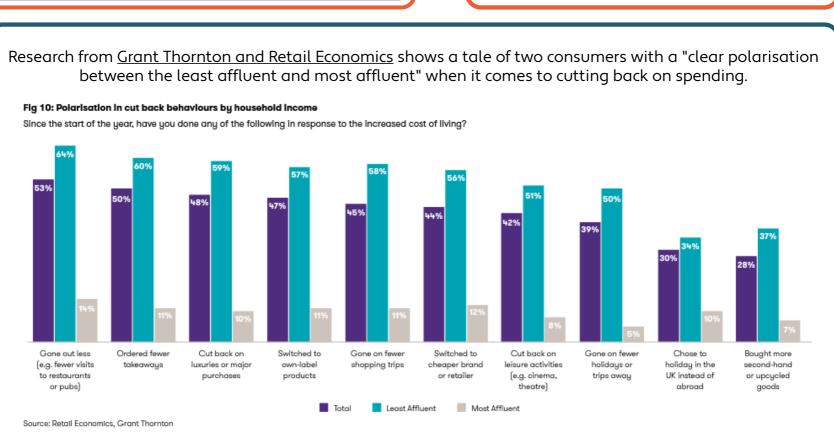
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A drop in energy prices and the easing of food price growth led to a sharp drop in the





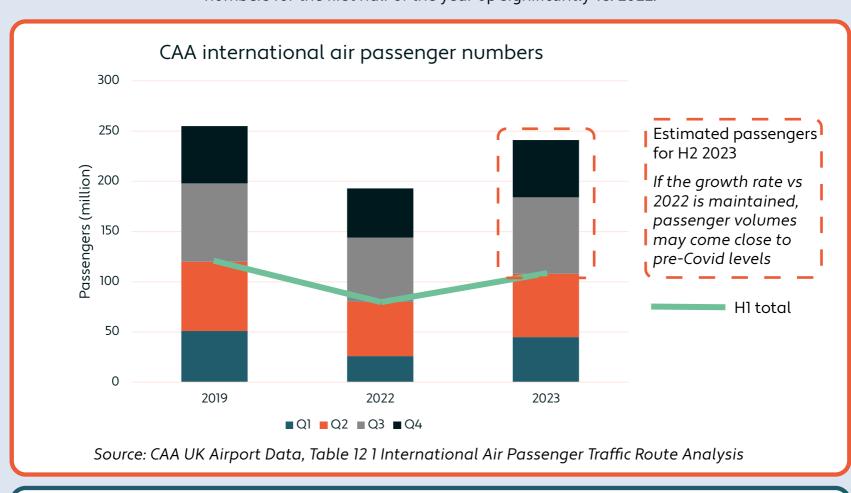
	Spend growth	Transaction growt
Hospitality & Leisure	10.9%	5.6%
Digital Content & Subscription	9.9%	3.1%
Eating & Drinking	9.2%	4.2%
Restaurants	-2.5%	-9.2%
Bars, Pubs & Clubs	7.6%	4.5%
Takeaways and Fast Food	9.2%	4.4%
Other Food & Drink	13.0%	5.2%
Entertainment	15.8%	9.0%
Hotels, Resorts & Accomodation	5.6%	0.4%
Travel	14.3%	12.5%
Travel Agents	7.8%	11.0%
Airlines	39.1%	35.4%
Public Transport	П.3%	12.2%
Other Travel	6.1%	10.3%
Other	-2.4%	1.2%
Fuel	-22.5%	-6.9%
Motoring	3.4%	4.7%
Other Services	10.8%	12.4%
Insperience	9.0%	3.6%





Trading environment

Buoyant summer trading is the silver lining of the disappointing UK weather. July spending data echoes the chatter amongst our clients, with many reporting a busy booking period. Operators are continuing to increase capacity to meet the unwavering net demand, with data from the CAA showing air passenger numbers for the first half of the year up significantly vs. 2022.



flights, so many businesses are focused on assisting affected customers and reassuring those experiencing doubts over their booking.

The air traffic control fault continues to disrupt

Source: Sky News and The Independent

1,200+ flights

£100m

200k+

affected

to airlines

We've been all ears for recent company announcements to understand how trading is going for the travel sector. Here are a few

estimated cost

affected

passengers



Company

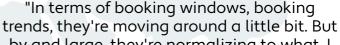
announcements



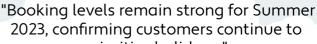
strong demand for air travel" but Wizz Air is mindful of "continued infrastructure and supply chain limitations facing the industry."

Jet2.com "For the [year ending 31 March 23], seat capacity increased 13% against 2020 and buoyant customer demand resulted in the business

things we found interesting this month. **Expedia**.



by and large, they're normalizing to what, I would call, generally pre-pandemic patterns."



prioritise holidays."

achieving an average load factor of 90.5%."

Regulatory **Dates for**

horizon

30 September

ABTA and ATOL renewal deadine on

your diary

September 2023

13: ABTA Essential Guide

to the Package Travel Regulations **14:** TTC Insights Travelcast

26: TTG and PwC Autumn breakfast

corner September 2023

Accounting

• 7: Deadline for VAT returns and payments for accounting quarter

- ending 31 July • 30: Deadline for filing accounts for accounting period ending 31
- December 2022 Deadline for Corporation Tax returns for accounting period ending 30 September 2022

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Travel Trade Consultancy

We've spent years helping travel companies do their best work. Some of the biggest travel businesses in the world trust us to solve their regulatory, strategic or financial problems. We've helped travel start-ups get started, and tour operators improve operations. We've even helped airlines get off the ground. Plus, our 67 years spent working for the UK travel regulator the Civil Aviation Authority means we bring a unique perspective to the table along with our know-how.